

EXECUTIVE MEMBER FOR CUSTOMERS & COMMUNITIES**REVENUE ACCOUNTS FOR YEAR ENDED 31ST MARCH 2015****SUMMARY OF NET EXPENDITURE BY PROGRAMME AREA**

Programme Area	Original Budget £	Revised Budget £	Actual £	Variance Over/(Under)	
				£	%
CCTV	154,920	146,380	165,426	19,046	13.0%
Customer Services	(44,390)	(1,930)	(1,026)	904	(46.8%)
Equalities & Community Cohesion	21,260	19,220	19,176	(44)	(0.2%)
Community Assemblies	104,090	88,510	88,725	215	0.2%
Head of Customer Services	(30)	(390)	(284)	106	(27.2%)
Revenues & Benefits	931,440	937,410	955,331	17,921	1.9%
Communications & Consultations	36,570	44,860	54,558	9,698	21.6%
Grants to Voluntary Organisations	317,130	276,570	270,440	(6,130)	(2.2%)
Community Safety	95,560	98,070	100,138	2,068	2.1%
TOTAL NET EXPENDITURE	1,616,550	1,608,700	1,652,484	43,784	2.7%

**EXECUTIVE MEMBER FOR CUSTOMERS & COMMUNITIES
REVENUE ACCOUNTS FOR YEAR ENDED 31ST MARCH 2015**

Programme Area	Original Budget	Revised Budget	Actual	Variance Over/(Under)	
	£	£	£	£	%
CCTV	241,230	239,910	259,170	19,260	8.03%
Customer Services	350,090	349,540	349,204	(336)	(0.10%)
Equalities & Community Cohesion	8,500	2,410	2,676	266	11.04%
Community Assemblies	84,160	70,530	71,089	559	0.79%
Head of Customer Services	87,560	87,560	87,560	0	0.00%
Revenues & Benefits	727,480	721,050	756,681	35,631	4.94%
Communications & Consultations	122,360	132,760	141,872	9,112	6.86%
Grants to Voluntary Organisations	314,690	275,830	269,710	(6,120)	(2.22%)
Community Safety	61,770	62,830	65,482	2,652	4.22%
TOTAL CONTROLLABLE	1,997,840	1,942,420	2,003,444	61,024	3.14%
CCTV	(129,940)	(137,160)	(137,371)	(211)	0.15%
Customer Services	(396,730)	(353,720)	(352,481)	1,239	(0.35%)
Equalities & Community Cohesion	12,760	16,810	16,500	(310)	(1.84%)
Community Assemblies	19,930	17,980	17,636	(344)	(1.91%)
Head of Customer Services	(87,590)	(87,950)	(87,844)	106	(0.12%)
Revenues & Benefits	176,230	188,630	171,579	(17,051)	(9.04%)
Communications & Consultations	(85,790)	(87,900)	(87,314)	586	(0.67%)
Grants to Voluntary Organisations	2,440	740	730	(10)	(1.35%)
Community Safety	33,790	35,240	34,656	(584)	(1.66%)
TOTAL INTERNAL RECHARGES	(454,900)	(407,330)	(423,909)	(16,579)	4.07%
CCTV	43,630	43,630	43,627	(3)	(0.01%)
Customer Services	2,250	2,250	2,251	1	0.04%
Revenues & Benefits	27,730	27,730	27,071	(659)	(2.38%)
TOTAL ASSET CHARGES	73,610	73,610	72,949	(661)	(0.90%)
CCTV	154,920	146,380	165,426	19,046	13.01%
Customer Services	(44,390)	(1,930)	(1,026)	903	(46.79%)
Equalities & Community Cohesion	21,260	19,220	19,176	(44)	(0.23%)
Community Assemblies	104,090	88,510	88,725	215	0.24%
Head of Customer Services	(30)	(390)	(284)	106	(27.18%)
Revenues & Benefits	931,440	937,410	955,331	17,921	1.91%
Communications & Consultations	36,570	44,860	54,558	9,698	21.62%
Grants to Voluntary Organisations	317,130	276,570	270,440	(6,130)	(2.22%)
Community Safety	95,560	98,070	100,138	2,068	2.11%
TOTAL BUDGETS	1,616,550	1,608,700	1,652,484	43,783	2.72%

**EXECUTIVE MEMBER FOR CUSTOMERS & COMMUNITIES
REVENUE ACCOUNTS FOR YEAR ENDED 31ST MARCH 2015**

Programme Area	2014/15 Original £	2014/15 Revised £	2014/15 Actual £
CCTV (Cost Centre 0149)			
Employee Expenses	198,400	188,600	209,236
Premises	28,840	31,380	30,251
Transport Expenses	30,000	30,000	30,000
Supplies & Services	87,090	75,250	74,801
Agency & Contracted Services	1,640	1,670	1,666
Income	(104,740)	(86,990)	(86,784)
Net Controllable	241,230	239,910	259,170
Asset Charges	43,630	43,630	43,627
Central and Departmental Support	50,450	43,230	43,019
Recharge Income	(180,390)	(180,390)	(180,390)
Net	154,920	146,380	165,426
TOTAL CUSTOMER SERVICES	154,920	146,380	165,426

CSC (Cost Centre 0402)			
Premises	9,150	9,040	8,711
Supplies & Services	17,110	16,670	16,663
Agency & Contracted Services PPP	323,830	323,830	323,830
Net Controllable	350,090	349,540	349,204
Asset Charges	2,250	2,250	2,251
Central and Departmental Support	47,230	44,910	43,962
Recharge Income	(443,960)	(398,630)	(396,443)
Net	(44,390)	(1,930)	(1,026)
TOTAL CUSTOMER SERVICES	(44,390)	(1,930)	(1,026)

Equalities (Cost Centre 0468)			
Supplies & Services	8,500	2,410	2,676
Net Controllable	8,500	2,410	2,676
Central and Departmental Support	12,760	16,810	16,500
Net	21,260	19,220	19,176
TOTAL EQUALITIES & COMMUNITY COHESION	21,260	19,220	19,176

Community Assemblies (0340-0348, 0350-0351)			
Employee Expenses	28,360	28,460	31,713
Premises Expenses	1,000	800	536
Transport Expenses	0	300	218
Supplies & Services	54,800	40,970	38,622
Controllable Income	0	0	0
Net Controllable	84,160	70,530	71,089
Central and Departmental Support	19,930	17,980	17,636
Net	104,090	88,510	88,725
TOTAL COMMUNITY ASSEMBLIES	104,090	88,510	88,725

**EXECUTIVE MEMBER FOR CUSTOMERS & COMMUNITIES
REVENUE ACCOUNTS FOR YEAR ENDED 31ST MARCH 2015**

Programme Area	2014/15 Original £	2014/15 Revised £	2014/15 Actual £
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Head of Customer Services (0435)			
Agency & Contracted Services PPP	87,560	87,560	87,560
Net Controllable	87,560	87,560	87,560
Central and Departmental Support	3,500	3,140	2,866
Recharge Income	(91,090)	(91,090)	(90,710)
Net	(30)	(390)	(284)
TOTAL HEAD OF CUSTOMER SERVICES	(30)	(390)	(284)

Costs of Collection - (Cost Centres 0403 - 0406, 0416, 0485)			
Supplies and Services	142,870	141,940	213,719
Agency & Contracted Services PPP	936,850	936,850	936,850
Controllable Income	(488,410)	(478,070)	(528,083)
Net Controllable	591,310	600,720	622,486
Asset Charges	12,380	12,380	11,719
Central and Departmental Support	1,495,620	1,485,580	1,482,873
Recharge Income	(1,499,440)	(1,473,840)	(1,480,723)
Net	599,870	624,840	636,355
Revenues Hall (Cost Centre 0480)			
Premises Expenses	96,680	90,240	84,819
Supplies and Services	950	950	600
Agency & Contracted Services PPP	86,390	86,390	90,429
Net Controllable	184,020	177,580	175,848
Asset Charges	15,350	15,350	15,352
Central and Departmental Support	35,020	31,710	30,253
Recharge Income	(238,590)	(227,940)	(219,910)
Net	(4,200)	(3,300)	1,543
Benefits (0415 & 0494)			
Supplies and Services	144,940	110,300	97,983
Inter Committee Transfers	121,280	121,280	94,574
Transfer Payments - Benefits	37,848,760	37,067,870	37,001,542
Agency & Contracted Services PPP	858,630	869,660	869,099
Controllable Income	(39,021,460)	(38,226,360)	(38,104,851)
Net Controllable	(47,850)	(57,250)	(41,653)
Central and Departmental Support	383,620	373,120	359,086
NET	335,770	315,870	317,433
TOTAL REVENUE & BENEFITS	931,440	937,410	955,331

**EXECUTIVE MEMBER FOR CUSTOMERS & COMMUNITIES
REVENUE ACCOUNTS FOR YEAR ENDED 31ST MARCH 2015**

Programme Area	2014/15 Original £	2014/15 Revised £	2014/15 Actual £
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<u>Council Newspaper (Cost Centre 0458)</u>			
Supplies and Services	17,600	25,840	25,010
Net Controllable	17,600	25,840	25,010
Central and Departmental Support	18,810	18,940	18,720
Net	36,410	44,780	43,730
<u>Publicity (Cost Centre 0461)</u>			
Employee Expenses	100,940	101,460	112,085
Transport Expenses	350	350	70
Supplies and Services	3,470	5,110	4,707
Net Controllable	104,760	106,920	116,862
Central and Departmental Support	20,600	19,410	18,686
Recharge Income	(125,200)	(126,250)	(124,720)
Net	160	80	10,828
TOTAL COMMUNICATIONS & CONSULTATIONS	36,570	44,860	54,558

<u>Grants to Voluntary Organisations (Cost Centre 0463, 0467, 0491)</u>			
Supplies and Services	314,690	275,830	269,710
Net Controllable	314,690	275,830	269,710
Central and Departmental Support	2,440	740	730
Net	317,130	276,570	270,440
TOTAL GRANTS TO VOLUNTARY ORGANISATIONS	317,130	276,570	270,440

<u>Community Safety (Cost Centre 0361,0365)</u>			
Employee Expenses	76,680	83,260	91,903
Transport Expenses	830	830	241
Supplies and Services	9,850	9,850	4,472
Income	(25,590)	(31,110)	(31,134)
Net Controllable	61,770	62,830	65,482
Central and Departmental Support	33,790	35,240	34,656
Net	95,560	98,070	100,138
TOTAL COMMUNITY SAFETY	95,560	98,070	100,138

EXECUTIVE MEMBER FOR CUSTOMERS & COMMUNITIES**SUMMARY SUBJECTIVE ANALYSIS**

	Original Budget	Revised budget	Actual	Variance Over/(Under)	
	2014/15 £	2014/15 £	2014/15 £	£	%
<u>Expenditure:</u>					
Employee Expenses	404,380	401,780	444,937	43,157	11%
Premises:					
Repair and Maintenance	38,380	37,910	37,583	(327)	(1%)
Energy & Water	35,600	31,450	25,375	(6,075)	(19%)
Rent and Rates	58,850	59,320	59,047	(273)	(0%)
Other	2,840	2,780	2,310	(470)	(17%)
	135,670	131,460	124,315	(7,145)	(5%)
Transport Expenses	31,180	31,480	30,530	(950)	(3%)
Supplies & Services					
Materials and Equipment	58,460	51,460	56,296	4,836	9%
Printing and Stationery etc	27,260	33,610	30,845	(2,765)	(8%)
Communications and IT	178,870	167,100	151,169	(15,931)	(10%)
Grants	454,630	368,800	363,455	(5,345)	(1%)
Other	82,650	84,150	147,198	63,048	75%
	801,870	705,120	748,963	43,843	6%
Agency and Contracted Services	16,450	16,480	20,515	4,035	24%
Agency and Contracted Services - PPP	2,278,450	2,289,480	2,288,919	(561)	(0%)
Transfer Payments	37,848,760	37,067,870	37,001,542	(66,328)	(0%)
Bad Debt Provision	121,280	121,280	26,496	(94,784)	(78%)
Central and Dept. Support	2,123,770	2,090,810	2,068,987	(21,823)	(1%)
Asset Charges	73,610	73,610	72,950	(660)	(1%)
Total Expenditure	43,835,420	42,929,370	42,828,154	(101,216)	(0%)
<u>Income:</u>					
Government Grants	(38,927,040)	(38,101,620)	(37,912,597)	189,023	(0%)
Other Income	(713,160)	(720,910)	(770,177)	(49,267)	7%
Recharges					
- General Fund	(2,231,260)	(2,200,180)	(2,183,078)	17,102	(1%)
- HRA	(311,580)	(267,590)	(277,502)	(9,912)	4%
- DLO/DSO	(21,970)	(19,250)	(20,403)	(1,153)	6%
- Other	(13,860)	(11,120)	(11,913)	(793)	7%
Total Income	(42,218,870)	(41,320,670)	(41,175,670)	145,000	(0%)
NET EXPENDITURE	1,616,550	1,608,700	1,652,484	43,784	3%
	0	0	0	0	0

EXECUTIVE MEMBER FOR CUSTOMERS & COMMUNITIES 2014/15
VARIATIONS - REVISED BUDGET 2013-14 TO ACTUAL 2014/15

Programme Area / Service	Budget Head	Over / (Under) Budget £'000	Carry Fwd Requests £'000	Recurring Variance £'000
CCTV	Superannuation Adj. Back Pay re new EU legislation Employees Accumulated Absences Energy Costs	14 9 (3) (1)		
Subtotal Controllable		19	0	0
Non-Controllable	Support Services Recharge	0		
CCTV Total		19	0	0
Customer Services		0		
Subtotal Controllable		0	0	0
Non-Controllable	Support Services Recharge	1		
Customer Services Total		1	0	0
Equalities & Community Cohesion				
Subtotal Controllable		0	0	0
Non-Controllable		0		
Equalities & Community Cohesion Total		0	0	0
Community Assemblies	Superannuation Adj Reduction in central printing	3 (2)		
Subtotal Controllable		1	0	0
Non-Controllable	Support Services Recharge	(1)		
Community Assemblies Total		0	0	0
Revenues & Benefits	Review of Bad Debts Provision Transfer to Earmarked Reserves Increase in Banking transactional costs Underspend on Software Licences Underspend on Gas for Customer Services Centre Overspend on cleaning for Customer Services Centre	(94) 68 73 (13) (2) 4		35 (13)
Subtotal Controllable		36	0	22
Non-Controllable	Support Services Recharge Asset charges	(17) (1)		
Revenues & Benefits Total		18	0	22

Programme Area / Service	Budget Head	Over / (Under) Budget £'000	Carry Fwd Requests £'000	Recurring Variance £'000
Communications & Consultations	Superannuation Adj Underspend on Printing and Stationery	10 (1)		
Subtotal Controllable		9	0	0
Non-Controllable	Support Services Recharge	1		
Communications & Consultations Total		10	0	0
Grants to Voluntary Organisations	Reduced take up of grant	(6)		
Subtotal Controllable		(6)	0	0
Non-Controllable	Support Services Recharge	0		
Grants to Voluntary Organisations Total		(6)	0	0
Community Safety	Superannuation Adj Transport Expenses Anti social behaviour project costs	9 (1) (5)		
Subtotal Controllable		3	0	0
Non-Controllable		(1)		
Community Safety Total		2	0	0
Portfolio Total		44	0	22

CUSTOMERS & COMMUNITIES CAPITAL SCHEMES

Code	SCHEME	Gross Cost £'000	Grants & contrib's £'000	Net Cost £'000	pre Apr 14 Actual £'000	Budget 2014/15 £'000	Outturn 2014/15 £'000	15/16 £'000	16/17 £'000	17/18 £'000
	Town Hall Refurbishment GPGS	580		580	0	50	0	530		
	6 Ashgate Road	20		20	0	0	0	20		
8891	Customer Services Strategy	25		25	0	0	0	25		
8891	Customer Services Strategy	50		50	0	0	0	50		
	Portfolio Totals	675	0	675	0	50	0	625	0	0